

RSHAPPENINGS

The official newsletter of Richmond State Hospital



<https://www.in.gov/fssa/dmha/3305.htm>

January 2022

Our Mission:

To provide individualized patient care as the center of all we do.

Our Values:

Recovery
Strength
Hope

Our Vision:

To be a Center of Excellence that meets the evolving public health and patient care needs through:

Community Partnerships
Innovation
Technology
Evidence-based Practice

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Housekeeping Employee of December

Congratulations to Kirsta Cela, who was selected as Housekeeping Employee of the Month for December!

Kirsta has been employed here for five years as a state employee and five months through an agency. She managed a Shoebilee for four years and a Lee's Famous Recipe for six years before coming here.

Kirsta's mother retired from Richmond State Hospital after 27 years of service, which drew her here. She has been a BHRA, BHRA Supervisor and now in Housekeeping. It was hard for her to leave the unit and patients. She now works to keep this place germ free and clean for our patients and finds health care such a fulfilling job. She still gets to enjoy the patient interaction.

Her favorite part of the history of this hospital is thinking about how it was when they grew crops and raised animals on our grounds. The idea of the carnivals and the get togethers with staff and patients on grounds also interests Kirsta.

When Kirsta is not at work she loves hanging with her kiddos and playing with her dogs and cats.

When asked what advice she would give someone applying here she said, "Please be compassionate and understanding with our clients. Some day it could be you or your family here."

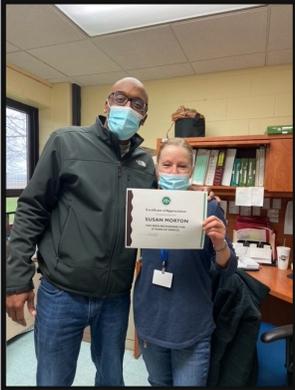
Congratulations, Kirsta! You definitely deserve the recognition for a job well done!



Housekeeping Employees of the Month for 2021

Kim Sheffer	January	Laura Study	July
Greg Phillips	February	Kenny Terharr	August
Eric Scalf	March	Kim Sheffer	September
David Hanson	April	Paul Hamilton	October
Joyce Privett	May	Sheley Rose	November
Carrie Ingle	June	Kirsta Cela	December

Certificates for Years of Service



Susan Morton 25 Years



Kirsta Cela 5 Years



Jonelle Armstead 15 Years



Robert Young 15 Years



Marlena James 10 Years



Erica Bond 15 Years



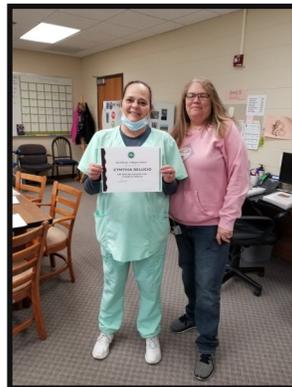
Phillip Melody 30 Years



Michael Beck 15 Years



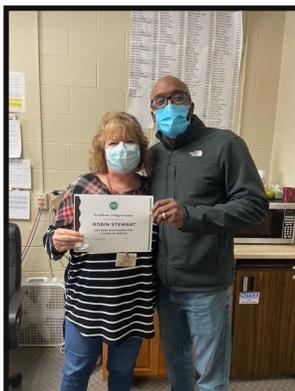
Chad Blue 10 Years



Cynthia DeLucio 15 Years



Chris Pardo 10 Years



Robin Stewart 15 Years



Casie Yoder 10 Years



Angela Richie 5 Years



Years of Service in January 2022

Michael Gregory	38 years	Suzanne Browning	3 years
Karen Smallwood	38 years	Michael Hines	3 years
Denise Townsend	37 years	James Belt	2 years
Floyd Holmes	28 years	Micaella Davis	2 years
Tina Saylor	25 years	Brian Hathaway	2 years
Angelina Mays	19 years	Hank Visalli	2 years
Mary L. Clark	19 years	Haley Wilkinson	2 years
Heidi Stolle	19 years	Tracie Yontz	2 years
Russell Bertsch	15 years	Brandi Jones	2 years
Toni Gesler	14 years	Mandy McQueen	2 years
Inetta Cox	12 years	Dustin Reiman	2 years
Melissa Hiatt	12 years	James Harley	1 year
Vince McPeak	10 years	Jerika Shelton	1 year
Sheley Rose	10 years	Sara Girton	1 year
Stacey Marshall	7 years	David Hanson	1 year
Valerie Smith	6 years	Destiny Smith	1 year
Matthew Huber	4 years	Jeffrey Via	1 year
Tamara Rich	3 years		

TINA & TODD ARE WILD ABOUT WINNING BENGALS PLAYOFF TICKETS



Congratulations to Bengals fan and new blood donor Tina Reece from Center-ville, Indiana! Tina and her husband weren't sitting in their living room watching the Bengals vs. Raiders NFL Wild Card Playoff game Saturday, January 15 - they were at Paul Brown Stadium enjoying the free pair of tickets they won in the Community Blood Center Bengals Playoff Tickets Donor Drawing.

"Oh yea, I'm a big Bengals fan," said Tina when she got the news. "Ah! I'm so excited! My husband just looked at me. He's a fan too - a Colts fan! But I've been a Bengals fan for many, many years - and an Ohio State fan too!"

You could say Tina scored a touchdown the first time she touched the ball. Tina works in Family Social Services at Richmond State Hospital as a nursing secretary. She entered the drawing when she made her first lifetime donation Thursday, January 13 at the Richmond State Hospital blood drive.

Everyone who registered to donate with CBC Tuesday, January 11 through Friday, January 14 was entered into a drawing for the prized pair of Bengals playoff tickets. Tina was one of 1,484 donors who registered at 20 mobile blood drives and at the Dayton CBC Donation Center.

Congratulations to Tina! The Bengals were just as lucky and Tina and Todd were celebrating a Cincinnati win on the way home to Richmond!

Nursing Employee of the Month

Congratulations to Marlena J., who was selected as December's Nursing Employee of the Month!

Marlena celebrated her ten year anniversary with Richmond State Hospital in December also. She previously worked in home health care and a former employee referred her here and thought she would be a great fit, which she is.

She has been a BHRA, QMA and currently the Unit Clerk on 420A. She fills in passing medications and as a BHRA when short staffed on the units, runs telehealth on days the provider is not here on campus along with her normal duties.

She would like to help retain new staff and her biggest goal is the safety for staff and patients. With several staff out with Covid she is thankful we have had fewer patients with it. She enjoys seeing the changes in our patients and watching them complete their programs and get to leave here and start their own journeys.

She does miss getting to sit in the courtyard with the patients having conversations and patient dances. Her greatest benefit of working here is helping the patients grow and succeed.

When she is not working she enjoys spending time with her family and going to concerts.

Congratulations, Marlena and enjoy your parking space.



New Employees



Abigail Coomer
Special Attendant



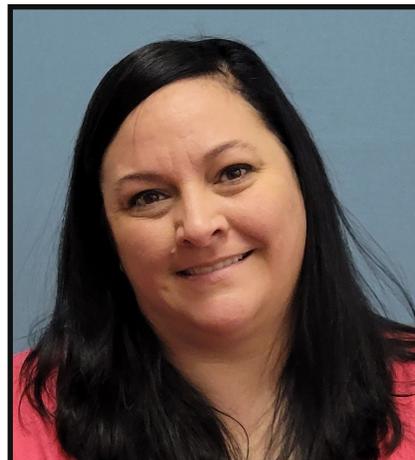
Frederick Dupree-Biga
Special Attendant



Debora Hughes
Nurse 4



Hunter Callahan
Laborer 3



Cortney Baudendistel
SW Intern

<https://app.smartsheet.com/b/form/e7a6cbc08ded4de8a144231623515cbb>

STOP THE STIGMA

Click here to take our stigma-free pledge!

Reid Health
Community Benefit

Say this, not that!

Say this:

- Person with substance use disorder
- Person with an alcohol use disorder
- Person experiencing mental health challenges

Not this:

- Addict, User, or Junkie
- Alcoholic or Drunk
- Crazy or Psycho

CANstruction Competition

“Thank you to everyone who donated items for the 2022 CANstruction Competition. Richmond State Hospital collected a total of 40 cans and 12 bags of various non-perishable food items. These items were donated to Circle U Help Center in Richmond, IN on Friday, January 28, 2022.”

Respectfully,

Jessica Guth



Nursing Employees of the Month for 2021

Sallye Burrows	January	Scott Hunt	July
Renee Judy	February	Renee Marshall	August
Steve Sacre	March	Michelle Bond	September
Sara Crumbaugh	April	Julie Stamper	October
Michelle Henning	May	Susan Morton	November
Heidi Stolle	June	Marlena James	December

If you have an idea or suggestion for RSHappenings, please email Mary.Clark@fssa.in.gov

PeopleSoft HCM 9.2 Modernization Launching in May 2022

1 Understand Modernization Enhancements

- *Leave time submitted in Absence Management*
- *Daily updates on leave accrual and usage*
- *Automatic scaling on most mobile devices*
- *Easy access to tax information*
- *Submit direct deposit & tax form updates*

2 Complete Computer-Based Training

- *4 hours for all employees*
- *Additional 2 hours for managers*
- *Available in Spring 2022*

3 Review Job Aids & Online Demos

4 Go Live in May 2022

Sponsored by AOS, IOT & SPD



Timesheets are changing in May

Check out how your timesheet is changing! The State of Indiana is updating the current version of PeopleSoft to a newer, easier version for all state employees. Take a few minutes to explore all the benefits and enhancements the new system brings, and how you will be impacted.



Training will start in March and the new system launches in May. Check your inbox for more updates and reach out to your agency's Payroll and Human Resource Teams with questions.

Additional Resources:

[HCM 9.2 Enhancements Audio](#)

[HCM 9.2 Modernization FAQ](#)

[HCM 9.2 Digital Flyer](#)

Have Questions?

Email the team at NewPayrollHR@iot.in.gov to get answers!



Zero Harm in Health Care is Possible



Joint Commission International envisions a future of zero harm in health care and is committed to helping make it a reality. We believe zero harm is achievable and we're *leading the way to zero™* by helping health care organizations like yours transform the way they work to prevent harm.

Examples of zero include zero patient falls, zero overuse, zero complications of care, zero infections, zero patient safety events, zero harm to employees, and zero missed opportunities to provide exemplary care.

Spotlight on Success

Health City Cayman Islands emphasizes that a successful quality program addresses problems at the earliest stage and builds in measurement to gauge progress. Health City leaders espouse a learning culture where the staff has access to an in-house education system where missteps and patient complaints can be evaluated and corrected. Lean Six Sigma tools help the staff to spot areas for improvement. For example, teams use value stream mapping as an organized way to review and redesign processes for better patient flow. At Health City, standardization includes supply chain as well as clinical processes to achieve results. Technology is constantly leveraged to identify solutions. For example, cardiac surgery and intensive care unit data are pooled to produce optimal results for the patient's health and the hospital's efficiency.



In order to work towards zero harm, here are some tactics that your health care organization can implement:

- Standardize processes, such as for cleaning instruments, patient identification, communication handovers
- Analyze incidents of harm or near misses, and empower staff to report potential unsafe situations
- Measure performance, benchmark against reliable standards, set goals for improvement
- Reduce variation through process improvement and standardize protocols
- Implement evidence-based guidelines for high-volume and high-risk diagnoses

We are here to help. We offer a wide variety of resources for health care organizations to help them achieve zero harm. Getting to zero is a journey, not a destination. It will take time, commitment and resources, but getting to zero harm in health care is worth the work. To learn more about how we can help your health care organization, visit [jointcommission.org/leadingthewaytozero](https://www.jointcommission.org/leadingthewaytozero).